## MiTAPS Adds More Permits, Features

iTAPS continues to roll along, fulfilling Governor Granholm's vision that the State of Michigan would provide a one-stop shop for businesses seeking permits from state agencies.

Since its launch in July, the MiTAPS program has 255 registered users, and 35 permits have been processed using the on-line service.

"MiTAPS is definitely living up to our expectations," said Henry Green, MiTAPS project director. "We've gotten some great positive feedback from customers who appreciate the effort to streamline and speed up the permitting process."

Currently, MiTAPS offers 14 Webbased, interactive permits and

links to 32 others from DLEG and DEQ. Recently added to the system were three DLEG permits -- plumbing, electrical and mechanical. The additions allow licensed contractors to apply for permits and pay associated fees on line.

The Joint Permit Application and Permit to Install Water Supply Facility are on deck to be added by the end of October and by the end of the year, several more permits will be added. Additions include the Waste Handler Site Identification, Wastewater Construction Permit, the National Pollutant Discharge Elimination System (NPDES) permit, Groundwater Discharge, and Air Permit to Install.

"One new exciting feature that has recently been added to the

site is a global mapping feature that allows users to view potential sites using satellite photos and topographic maps," said Green.

For some permits, like the Storm Water Notice of Coverage, it is critical to specify the exact location for the permit application. This feature allows the applicant to specify the latitude and longitude of the location, then generates a system map based on the data entered. The user can then verify the location online.

Phase 2 of MiTAPS, currently underway, involves expanding the system to process new and renewal permits from other departments such as the Department of Transportation, the

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## Cadence Call

"The only limit to our realization of tomorrow will be our doubts of today."

-- Franklin D. Roosevelt



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# State Online Services Offer Ease and Convenience

MiTAPS is just one of many automated processes the State of Michigan has to offer for its customers. The world of technology has made it easier for people to access government and transact business in a quick, efficient and convenient manner. From applying for permits or unemployment benefits, from renewing and paying for a driver's license to researching a contractor, all are available at the customer's fingertips -- on line.

Just some of the services available include:

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### Online Systems

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- •The Michigan Electronic Discharge Monitoring Report (e-DMR) System is a Web enabled information system that allows wastewater facilities to electronically send **Discharge Monitoring Reports** to the Michigan Department of Environmental Quality (DEQ) Water Division. The fully operational electronic reporting system includes all of the necessary legal, security, and electronic signature functions so the system may serve as a completely paperless reporting system.
- The e-registration, a system, available through the Unemployment Insurance Agency (UIA), allows employers

to electronically submit tax registration forms. The process which used to take weeks to complete, now only takes a matter of days. UIA also offers Internet Filed Claims — online filing for unemployment benefits and Employer Filed Claims - an online system where employers meeting certain criteria may submit unemployment claims on behalf of laid off workers. The UIA is currently working on other electronic applications for employers such as e-payment and on-line quarterly tax reporting.

Michigan's Online Business
 Startup is an interactive tool that allows new business ventures to file their business entity and register for some state taxes on line. Instead of contacting

- different agencies to obtain the proper forms, the Online Business Startup site allows customers to enter all of the necessary information one time to generate the initial state government forms needed.
- The Secretary of State offers license plate registration renewals online, online automotive complaint filing information, auto dealer license look-ups and more.
- The Bureau of Construction Codes and Fire Safety allows customers to apply and pay for various electrical, plumbing and mechanical permits online.

Find links to these and other state department websites at www.michigan.gov.

#### Update

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Department of State and the Department of Natural Resources.

For more information about MiTAPS, contact mitapsinfo@michigan.gov.



New global mapping feature helps users verify locations.

### MiTAPS—Just Part of DEQ's Permit Streamlining Efforts

MiTAPS ensures that businesses know from the outset what permits they will need from the State, while the PLEDGE pilot program will help ensure timely and environmentally sound air quality permits for major manufacturing facilities in Michigan.

PLEDGE -- Promoting Leadership in Environmental Decision-making to Grow our Economy -- is a two-year pilot program by DEQ which commits to processing targeted air quality permits for a significant project in as little as 100 days and no more than 120 days.

PLEDGE will use project teams to insure prompt review and turn around time, early involvement, and education of the public. The Department of Labor and Economic Growth (DLEG), with the assistance of DEQ will identify up to five projects per year with significant economic impacts to be considered eligible for PLEDGE. Participation requires a commitment by the DEQ and the applicant to participate in a cooperative, transparent manner.

For more information, visit the DEQ Air Permits system web site at http://www.deq/state.mi.us/aps/PLEDGE1.shtml.